Terms and conditions of service

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ABOUT US

Welcome to Promo Photography, a web studio located in Georgia. We're delighted to have you visit our website, where you'll discover a wide range of free and premium WordPress Themes and Customization service of exceptional quality, established since 2015.

By registering an account on the Promo Photography website, you agree to adhere to the terms outlined in this document. We kindly request that you read the entire content attentively and decide whether you are willing to comply with these terms.

Please be aware that all our products and services are designed and developed for individuals aged 18 and above. If you are below 18 years of age, we regret to inform you that the usage of our website is not permitted.

PREMIUM PRODUCTS AND SERVICE:

Within our collection and service, we provide an extensive library of premium WordPress resources that can be acquired with either a standard or extended Promo Photography Commercial License. Upon purchase, you gain perpetual ownership of the license for the product.

Prohibitions:

It is strictly prohibited to redistribute, resell, lease, license, sub-license, or offer our resources to any third party. This encompasses activities such as uploading our resources to external websites or media-sharing platforms and presenting our resources as standalone attachments separate from your own work.



Licensing:

Promo Photography studio retains the authority to make adjustments to the pricing policy pertaining to Premium Products and Services offered by our team on the website, as well as on third-party marketplaces and websites. For comprehensive license details concerning the Premium Products available on the Promo Photography website, kindly refer to the respective pages. In the event that a Premium Product was purchased through a third-party marketplace or website, please consult the license provided by that specific third-party platform or website.

Compatibility:

Our WordPress and Web resources are offered on an "as is" basis, without any warranties, whether expressed or implied. We cannot be held liable for any damages, including but not limited to direct, indirect, special, incidental, or consequential damages or any other losses that may arise from the use or inability to use our products. While we do specify the compatible application for our resources, we do not explicitly mention the version of the application. By default, we state that the resources are compatible with the most recent version of the software available at the time of publication.

Refund and Cancellation:

Each refund request is evaluated on a case-by-case basis, and we handle them through email communication. We strive to ensure the satisfaction of our customers with our products and services. However, please note that we reserve the right to decline refund requests for purchased Premium Resources and Services.

User-Generated Content Moderation:

Promo Photography retains the authority, although not the obligation, to moderate User-Generated Content, which includes comments provided by visitors on our website, at all times.

PRIVACY AND SECURITY:

Personal Information refers to data that can be used to identify a specific user of the website. When you participate in certain activities on the website, such as creating an account, subscribing to newsletters, submitting content, or filling out contact forms, we may request certain information about you. Please note that if you choose not to provide Personal



Information for any reason, certain functions of the website, including essential features, may not be accessible.

Security:

We prioritize your security and have implemented various precautions to safeguard your Personally Identifiable Information. To access your Personally Identifiable Information on our site, you need a password and your email, which are both encrypted. We strongly advise against sharing your password with anyone. Furthermore, your Personally Identifiable Information is stored on a secure server accessible only to authorized staff members.

Personal Information Usage:

We may utilize Personal Information to enhance our marketing and promotional efforts, refine our product offerings, and provide the best possible customer experience. For example, if you send an email or post a comment, we may utilize your feedback to inform the community about our services, and we might feature your comment on our website or in our marketing materials. Personal Information may also be used to contact you for troubleshooting, resolving disputes, handling administrative tasks, complying with applicable laws, and cooperating with law enforcement activities. We are committed to not disclosing Personal Information to any third party, unless it is necessary to protect the rights, property, or safety of the website, its users, or others, or if required by law.

Payment Information:

We do not store your payment information directly on our website or servers. It is securely encrypted and stored by trusted payment processors such as PayPal, Stripe, Lemon Squeezy. If you wish to have your full payment data erased, please contact us via email, and we will assist you in making this request.

Cookies:

To streamline and personalize your experience on our website, we utilize cookies. These cookies help save you time while using our website, remember your preferences, and track and target user interests to provide a tailored experience. Cookies also enable us to gather Non-Personal Information, such as the pages you visited and the links you clicked on. If you prefer to disable cookies on our website, you can follow the instructions for Google Chrome, Safari or similar instructions for other web browsers.

Data Erasure Request:

To request the complete erasure of your data from our website, please send a message to photo@promo-theme.com from the email address registered with our website or included in



the Promo Photography mailing list. Once we receive your request, all the information we store will be permanently deleted, and we will send you an email confirmation of the erasure.

DEFINITIONS:

Promo Photography: Refers to the website, Promo Photography website, or the entity behind promo-theme.com, represented as "we" or "our," which is Promo Photography studio comprising the individuals responsible for operating the website.

Premium Product and Services: Photography Website Building Plans and Web resources that can be purchased with a one-time payment, accompanied by a standard or extended Promo Photography Commercial and Individual License. Once purchased, the license for the product is owned indefinitely by the buyer.

Website User: Any individual aged 18 years or older who visits the Promo Photography website and is authorized to access its content.

Personal Information: Refers to information that can be utilized to identify, contact, or locate an individual or organization.

Resource: Photography Website Building Service and other assets available as Premium Resources.

CONTACTING US:

Please don't hesitate to reach out if you have any questions or would like to share your thoughts with us. You can contact us via email at photo@promo-theme.com

