# Terms and conditions of service

### ABOUT US

FREEBIE

### **PREMIUM PRODUCTS:**

Compatibility:

Refund and Cancellation:

User-Generated Content Moderation:

#### **PRIVACY AND SECURITY:**

**DEFINITIONS:** 

**CONTACTING US:** 



# **ABOUT US**

Welcome to Promo Theme, a web studio located in Georgia. We're delighted to have you visit our website, where you'll discover a wide range of free and premium WordPress Themes of exceptional quality, established since 2015.

By registering an account on the Promo Theme website, you agree to adhere to the terms outlined in this document. We kindly request that you read the entire content attentively and decide whether you are willing to comply with these terms.

Please be aware that all our products and services are designed and developed for individuals aged 18 and above. If you are below 18 years of age, we regret to inform you that the usage of our website is not permitted.

# FREEBIE

We release a collection of WordPress Themes and HTML Templates that can be downloaded for free or accessed by registering and subscribing to our email newsletter. These resources are made available to you without any charges and are governed by the terms of the Promo Theme Freebie License.

Feel free to download and modify the Freebie Resources to utilize them in your projects. We do not require you to include any attribution to Promo Theme studio. However, we sincerely appreciate it if you acknowledge and help promote our resources.

Promo Theme is an online platform offering a variety of premium WordPress products and services. Our Freebie Resources are a part of this initiative.

#### **Rights:**



Feel free to download and tweak the Freebie Resources to suit your project needs. You are not required to give any credit to Promo Theme studio, but it would be great if you could acknowledge our resources and help us gain more exposure.

#### **Prohibitions:**

You are prohibited from redistributing, reselling, leasing, licensing, sub-licensing, or offering our resources to any third party. This includes uploading our resources to other websites or media-sharing services and providing our resources as separate attachments.

# **PREMIUM PRODUCTS:**

Within our collection, we provide an extensive library of premium WordPress resources that can be acquired with either a standard or extended Promo Theme Commercial License. Upon purchase, you gain perpetual ownership of the license for the product.

### **Prohibitions:**

It is strictly prohibited to redistribute, resell, lease, license, sub-license, or offer our resources to any third party. This encompasses activities such as uploading our resources to external websites or media-sharing platforms and presenting our resources as standalone attachments separate from your own work.

#### Licensing:

Promo Theme studio retains the authority to make adjustments to the pricing policy pertaining to Premium Products offered by our team on the website, as well as on third-party marketplaces and websites. For comprehensive license details concerning the Premium Products available on the Promo Theme website, kindly refer to the respective pages. In the event that a Premium Product was purchased through a third-party marketplace or website, please consult the license provided by that specific third-party platform or website.

### **Compatibility:**



Our WordPress and Web resources are offered on an "as is" basis, without any warranties, whether expressed or implied. We cannot be held liable for any damages, including but not limited to direct, indirect, special, incidental, or consequential damages or any other losses that may arise from the use or inability to use our products. While we do specify the compatible application for our resources, we do not explicitly mention the version of the application. By default, we state that the resources are compatible with the most recent version of the software available at the time of publication.

### **Refund and Cancellation:**

Each refund request is evaluated on a case-by-case basis, and we handle them through email communication. We strive to ensure the satisfaction of our customers with our products and services. However, please note that we reserve the right to decline refund requests for purchased Premium Resources.

### **User-Generated Content Moderation:**

Promo Theme retains the authority, although not the obligation, to moderate User-Generated Content, which includes comments provided by visitors on our website, at all times.

# **PRIVACY AND SECURITY:**

Personal Information refers to data that can be used to identify a specific user of the website. When you participate in certain activities on the website, such as creating an account, subscribing to newsletters, submitting content, or filling out contact forms, we may request certain information about you. Please note that if you choose not to provide Personal Information for any reason, certain functions of the website, including essential features, may not be accessible.

#### Security:

We prioritize your security and have implemented various precautions to safeguard your Personally Identifiable Information. To access your Personally Identifiable Information on our site, you need a password and your email, which are both encrypted. We strongly advise against sharing your password with anyone. Furthermore, your Personally Identifiable Information is stored on a secure server accessible only to authorized staff members.



### Personal Information Usage:

We may utilize Personal Information to enhance our marketing and promotional efforts, refine our product offerings, and provide the best possible customer experience. For example, if you send an email or post a comment, we may utilize your feedback to inform the community about our services, and we might feature your comment on our website or in our marketing materials. Personal Information may also be used to contact you for troubleshooting, resolving disputes, handling administrative tasks, complying with applicable laws, and cooperating with law enforcement activities. We are committed to not disclosing Personal Information to any third party, unless it is necessary to protect the rights, property, or safety of the website, its users, or others, or if required by law.

#### **Payment Information:**

We do not store your payment information directly on our website or servers. It is securely encrypted and stored by trusted payment processors such as PayPal and Stripe. If you wish to have your full payment data erased, please contact us via email, and we will assist you in making this request.

#### **Cookies:**

To streamline and personalize your experience on our website, we utilize cookies. These cookies help save you time while using our website, remember your preferences, and track and target user interests to provide a tailored experience. Cookies also enable us to gather Non-Personal Information, such as the pages you visited and the links you clicked on. If you prefer to disable cookies on our website, you can follow the instructions for Google Chrome, Safari or similar instructions for other web browsers.

#### **Data Erasure Request:**

To request the complete erasure of your data from our website, please send a message to hello@promo-theme.com from the email address registered with our website or included in the Promo Theme mailing list. Once we receive your request, all the information we store will be permanently deleted, and we will send you an email confirmation of the erasure.

### **DEFINITIONS:**

**Promo Theme:** Refers to the website, Promo Theme website, or the entity behind promotheme.com, represented as "we" or "our," which is Promo Theme studio comprising the individuals responsible for operating the website.



**Freebie Resources:** WordPress and Web resources available on the Promo Theme website for free download. These resources are created by our team or licensed from third-party creators.

**Premium Product:** WordPress and Web resources that can be purchased with a one-time payment, accompanied by a standard or extended Promo Theme Commercial License. Once purchased, the license for the product is owned indefinitely by the buyer.

**Website User:** Any individual aged 18 years or older who visits the Promo Theme website and is authorized to access its content.

**Personal Information**: Refers to information that can be utilized to identify, contact, or locate an individual or organization.

**Resource:** WordPres Theme, WordPress plugins, HTML templates, Elementor templates and other assets available as Freebie Resources, Premium Resources.

# **CONTACTING US:**

Please don't hesitate to reach out if you have any questions or would like to share your thoughts with us. You can contact us via email at **hello@promo-theme.com** 

